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5<sup>th</sup> April 2004

Dear Mr Payne

**IBM Confidential Information**

We refer to the conversation between Tiiu Mayer of IBM and you of 1<sup>st</sup> April 2004. As you are fully aware, we believe that you have illegally obtained and displayed on your website [www.isham-research.com](http://www.isham-research.com) information confidential to IBM. Your actions represent a flagrant breach of our right to keep our confidential information confidential.

We require you to immediately remove any information from your website and any website to which you may contribute that includes material that is confidential to IBM. Furthermore, we require that you do not attempt to receive any such information in future and that, if such information should come to your attention, that you should respect your duty of confidentiality and make no use or disclosure of that material.

This letter is notification to you by IBM that if any further IBM confidential information is obtained and used or disclosed by you in violation of IBM's rights, we reserve the right to take appropriate action to protect our interests.

We do of course reserve all our rights.

Yours faithfully

**IBM Legal Department**